

Certificate of Registration

CUSTOMER SATISFACTION MANAGEMENT SYSTEM - ISO 10002:2018

This is to certify that:

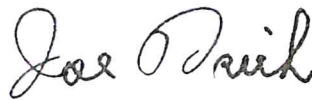
Shin Kong Life Insurance Co., Ltd.	新光人壽保險股份有限公司
13F.	臺灣
No. 141, Sec. 1, Zhongshan Rd.	新北市
Banqiao Dist.	板橋區
New Taipei City	中山路一段141號
220684	13樓
Taiwan	220684

Holds Certificate No: **CMS 681092**

and operates a Customer Satisfaction Management System that is aligned with ISO 10002:2018

The provision of overall service within customer service.
客戶服務整體服務的提供

For and on behalf of BSI:



Joe Hsieh, Managing Director Northeast Asia, APAC Assurance

Original Registration Date: 2017-11-11

Latest Revision Date: 2025-09-11

Effective Date: 2025-11-11

Expiry Date: 2026-11-10



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